

BOC Limited
Customer Service Centre
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25 October 2021

Introduction of dry ice surcharge

Dear Customer,

You may have seen in the press recently that the largest source of carbon dioxide (CO₂) in the UK at Billingham, has started production again having been turned off due to the escalating cost of natural gas. Throughout this disruption, BOC is pleased to have been able to maintain supply of dry ice to our customers.

However, the pass-through charges from Billingham have significantly increased the cost of sourcing CO₂ in the UK and in turn impacted our dry ice costs. I am therefore writing to inform you that it has become necessary for BOC to introduce a surcharge to recover these costs.

The surcharge will be applied to all dry ice customers at an initial rate of £0.49/KG and applied to the orders of the products listed below at the rates stated from **Monday 1 November**. This will appear on your invoices as Environment and Energy Surcharge.

Product code	Product description	Surcharge (excl. VAT)
576-CB	Dry Ice Pellets 10KG	£4.90
38-C	Dry Ice Pellets (Courier) 10KG	£4.90
314-J	Dry Ice Blocks 10KG	£4.90
575-D	Dry Ice Slices 10KG	£4.90
333-105	Dry Ice 105KG	£51.45
333-210	Dry Ice 210KG	£102.90

I would like to assure you that we are doing everything within our control to manage the situation and are making every effort to minimise any disruption to customer operations. Any future changes to the individual gas surcharge amounts will be published on www.BOCOnline.co.uk/co2-surcharge.

We will always endeavour to minimise the impact of cost rises to our customers and strive to remain your supplier of choice, providing you with the support and expertise that you have come to expect from BOC.

Yours faithfully,

Amanda Cowling

Amanda Cowling
Dry Ice Product Manager