

**From:** UFS Communications  
**Sent:** 12 March 2020 16:09  
**Subject:** Marketplace - Browser Issue

Dear all

### **Marketplace - Browser Issue**

We are receiving communications from some users, experiencing issues when pulling the basket from the Marketplace into CUFS, and also using the Oligo Punch out to Sigma.

We would advise that you clear your cache and if that does not resolve the problem, to use an alternative browser.

Click here for [steps to clear cache](#)

If you use the Oligo punch out, there is a notice when you click on the "Create external Sigma Oligo" link, please take the action recommended if this is relevant to you:

Recently Chrome and Safari began to roll out a secure-by-default model for cookies. This initiative is part of an ongoing effort to improve privacy and security across the web. In support of this, code and system configurations were updated on our website. Viewing our website with your current browser version may limit your ability to place orders. Please update your browser to the latest version for the most up-to-date cookie behaviour as well as security/stability/speed improvements.

For assistance updating Chrome, please refer to: [Google Chrome Help](#)

For assistance updating Safari, please refer to: [Apple Safari Help](#)

Issued by [Heather Twinn](#) - e-Procurement Administrator

Sent to UFS Email Distribution Group and the UFS Key Contacts email Group

\* For All queries regarding this UFS communication or if you have a problem with the format please email [UFS\\_enquiries@admin.cam.ac.uk](mailto:UFS_enquiries@admin.cam.ac.uk)